

IT USER SUPPORT AND MAINTENANCE SPECIALIST

📍 Riga, Latvia

Balcia Insurance SE is an international company with an experience of 25+ years in the insurance industry.

"We hire attitude" applies strongly to us. We do believe there are no limits. 😊

We work hard and turn dreams into reality.

POSITION



Your focus is on supervision of functionality and parameters of Balcia's information systems, IS user's support.

You will monitor and manage the functioning of Balcia applications and services, prevent errors.

You will test, analyse applications and services and pass the information regarding the service functioning to specialists being responsible for it.

You will manage error responses, support error communication between the parties involved.

WHAT WE EXPECT

- If you possess creativity and have a high precision, high sense of responsibility at the same time,
- if you put passion and energy in everything you do and get satisfaction from it,
- if you are results-driven person and have a mindset that allows you to always think out of the box,

then we are on the same page and should talk.

REQUIREMENTS

- Experience with application support and maintenance
- Experience with at least one of database management systems: MS SQL, MySQL, Oracle:
 - Middle level query writing skills
 - Hands-on experience with a relation of database
- Understanding of interaction of Information systems
- Basic knowledge of ITIL methodology
- Excellent Latvian and English language skills

WHAT WE OFFER?

You will be working from headquarters in Riga city center at a modern office in a friendly, fast-paced and teamwork oriented international culture with high ethics. You will have an opportunity to work also remotely.

No two days are the same, you will have an opportunity to participate in international projects and be part of a growing and professional team. We will provide you with necessary trainings, guidance and onboarding.

Competitive monthly salary range of **1600-2000 EUR gross** (depending on your level of experience and competence), health insurance from the first working day, additional paid days off, discount on Balcia products, gifts on special occasions and more.

Sounds interesting? 😎

We do encourage you to apply:

✉️ careers@balcia.com

Or, know someone who would be a perfect fit? Let them know!