

# IT USER SUPPORT SPECIALIST

 Riga, Latvia

*Balcia Insurance SE is an international company with an experience of 25+ years in the insurance industry.*

*"We hire attitude" applies strongly to us. We do believe there are no limits. 🤪*

*We work hard and turn dreams into reality.*

## POSITION



You will take care of IS user rights administration and IS user consultations

Your focus is on problem-solving of end users for specific information systems

You will solve application-related technical problems, conduct simple configuration changes of applications

## WHAT WE EXPECT

- If you have understanding of IT user-support processes,
- if you put passion and energy in everything you do and get satisfaction from it,
- if you are results-driven person and have a mindset that allows you to always think out of the box,

then we are on the same page and should talk.

## REQUIREMENTS

- 2+ years work experience as an IT User support specialist
- Configuration skills of Active Directory and Group Policies
- Knowledge of network structures
- Excellent Latvian and English language skills

## WHAT WE OFFER?

You will be working from headquarters in Riga city center at a modern office in a friendly, fast-paced and teamwork oriented international culture with high ethics. You will have an opportunity to work also remotely.

No two days are the same, you will have an opportunity to participate in international projects and be part of a growing and professional team. We will provide you with necessary trainings, guidance and onboarding.

Competitive monthly salary range of **1000-1300 EUR gross** (depending on your level of experience and competence), health insurance from the first working day, additional paid days off, discount on Balcia products, gifts on special occasions and more.

*Sounds interesting?* 🤪

We do encourage you to apply:

 [careers@balcia.com](mailto:careers@balcia.com)

Or, know someone who would be a perfect fit? Let them know!